Reporting Water Quality Complaints

If you have a water quality complaint, please call the Town Hall at (410)642-6066:

Monday & Tuesday 8:00 a.m. – 5:30 p.m.
Wednesday & Thursday 8:00 a.m. – 4:30 p.m.
Friday 8:00 a.m. – 2:30 p.m.
Town Staff will contact you for a sample of your water which will be tested by the Water Treatment Plant Staff. You will receive the results of the test once completed.
After the regular hours listed above, weekends and holidays. Call (443)206-4425: To report emergency water quality complaints. When calling the appropriate number above, state 'I am calling to report a water quality complaint', and provide the following information:
Name –
Address –
Phone –
Date –
General Summary of the water condition.